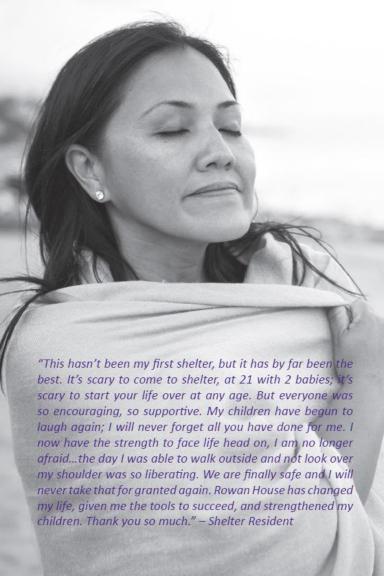








ROWAN HOUSE SOCIETY 2016-2017 Report to the Community





Safety, trustworthiness, choice, collaboration and empowerment are the core values at Rowan House.

### A Year in Review

This past year has been a busy one with both supporting families leaving abusive situations as well as further expanding the work we do in the community.

Some of these highlights are:

- . A successful Hope and Healing Gala fundraiser to start off the year
- Development of a sustainability plan, generously funded through Calgary Foundation, to determine how to make our Branches, community education program financially sustainable
- The Leading Change project, in partnership with ACWS, trained 7 local men on gender based violence. These volunteers will facilitate this program with our staff in schools
- Strategic implementation for program expansion in housing for women leaving abusive situations continues to develop
- A partnership with the Calgary and area emergency shelters to develop a one line intake process to allow more seamless support to women fleeing family violence
- Rowan House trauma-informed practice was showcased internationally at the Australian Institute for Family Studies in Melbourne, AU
- . Eden Valley Community partnership to support groups with women
- · Soup Sisters continues to provide hugs in a bowl for our families 5 times a year
- · November Family Violence Prevention Month awareness events throughout our area
- International Women's Day event in partnership with the Okotoks United Church

#### Trends:

- Not enough safe and affordable housing for families leaving Rowan House Emergency Shelter
- We have been able to reduce the number of women and children we turn away by 50%. We still continue to turn many families away because we are full to capacity.
- We are hopeful that our new housing initiative will help immensely with this.

We thank our community for your financial contributions to ensure we provide the best support possible to the families that come to Rowan House for safety and support.

In Gratitude, Sherrie Botten, Executive Director



## Message from the Board of Directors of Rowan House Society:

Every time I visit our amazing facility in High River, I'm reminded how fortunate we are to have such wonderful support from our community of volunteers and donors. Your support has allowed us to grow and develop into the organization we have come to know so well. You should know that the funding we receive from the provincial government isn't enough to operate the shelter effectively, let alone run all the preventative and outreach programs that are so important to our mission.

A couple of years ago, the Rowan House Board decided that we were to be more than a crisis shelter - that our aspiration is to bring about changes in how people view domestic violence. We work every day in schools, with partner agencies and with folks in the community to get the message out, to change the conversation, and to break the intergenerational cycle of abuse that our shelter staff witness every day.

These are lofty goals, and entirely funded through donations and grants. I, on behalf of the Rowan House Board and staff would like to extend our heartfelt thanks to all of our donors and volunteers that allow us to make our aspirations a reality, and to make a real difference in people's lives.

## You make this possible.

Chris Tulloch, Board Chair



Have you been inspired to take action by what you've seen in this report? There are many ways you can make a difference for the families supported by Rowan House.

### Financial:

The daily needs of families in shelter can change on a regular basis depending on time of year, family sizes and the ages and genders of children. Cash allows us to access what our residents need the most and ensure all of our programming not funded by the government can continue to operate.

Donate online or send cash or cheque to our mailing address.

### Essential Items:

Did you know we provide food, toiletries, clothing staples and other items to residents – all at no cost? Visit our website for some ideas of essential items you can donate individually or as a care package.

## Other ways:

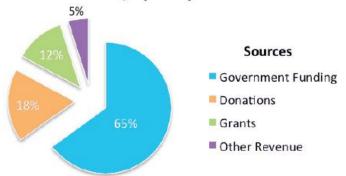
- Volunteer
- Help plan, sponsor or attend our annual Hope & Healing Gala (Save the Date for April 14th, 2018)
- Host a Third-Party Fundraiser
- Planned Giving
- Employee Matching Gifts

Thank you for your consideration!

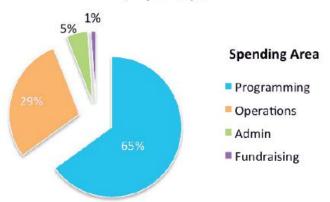


## Where Does Your Money Go?

# Total Revenue 2016-2017 \$2,018,986



# Total Expenses 2016-2017 \$2,079,917



Recognizing Donors Who Gave between April 1st, 2016 and March 31st, 2017 Trunk Level 1 - \$25,000+ Fraser Family Foundation Splunk Inc. Government of Alberta Insurance Bureau of Canada St. Mary's Elementary Accenture Kolkman, Jocelyn Stirling, James MD of Foothills Tenbroek, Dee Anonymous Donor TransCanada Pipeline Limited The Benson Family Songwriters in the Round **Galvin Family Trust** - Benefit Concert Turner Valley Crop for a Cause Fundraiser MD of Footbills FCSS TD Bank Group WestJet Airlines Turner Valley FCSS Trunk Level 2 - \$10,000+ Western Communities Foothills Salvage & Recycling Leaf - \$1,000+ Foundation Ambertec Ltd. Society Western Financial Group Middleton, Rob & Joanne Black Diamond Gospel Chapel Westmount School Okotoks FCSS Blackie Lions Club Community Winter Wonder Barre Fundraiser **Breakfast** Olson, Brian & Shannon United Way/Okotoks Partnership Birdies for Kids Program Berry - \$500+ Van Tighem, Marion presented by AltaLink Agrium/Al Gaia Anderson, Kim Boehm, Gary Branch Level 1 - \$5,000+ Canadian Women's Foundation Backvard Bootcampers Avanade Century 21 Footbills Baker, Suzanne Black Diamond FCSS Cottonwood Bridal & Formals Borthwick, Beth Dream Management Corporation Denny's Okotoks Charlton, Richard High River FCSS Dorais, Cindy - ATB Investments Complete Health Chiropractic Johnston, Don Fairfield Watson & Lewis Inc. & Massage McGill, Margaret Firth, Rick Conrov, Darryl Nexen Inc. High River Charity Check Stop Dykes, Lori Okotoks Charity Check Stop High River Rebekah Lodge Ecole Good Shepherd School Okotoks Western Wheel Cares Highwood MLA, Wayne Anderson Ecole Secondaire Highwood Campaign Investors Group High School Progressive Waste Solutions Kruschel, Evelyn Elaschuk, Robert Shelter Enhancement Initiative Landgraf, Ken & Jackie Feddersen, Jean United Way/High River Partnership Leask, Dean Foran, Betty Branch Level 2 - \$2,500+ Leckie, Penny A. Great West Life 100 Women Who Care Foothills Martyna, Kathy Infinite Chartered Accountants Al Azhar Shrine Centre Mackay, Anne Kayden Industries Amilane FunRaiser 4.0 Maitland, Gail Kinsmen Club of Calgary Annapolis Capital Limited Kononoff, Jennifer Millarville Fair Ball, Jody Millarville Half Marathon Pledges Meehan, Heather Banner Environmental Engineer Okotoks Collector Car Auction Mock, Aage Moldowan, Ernie **Big Rock Singers** Optimist Club of High River Cargill Meat Solutions Parker, Barbara Mullen Trucking LP Danielle Smith's Richter, Hollis Murphy, Paul & Terrie Baskets of Hope Group River City Classics Nielsen, Karen Dewinton United Church -Rockyview Costco Okotoks Lions Club

Sim, John

Snyder, Joan C.

Sobevs Okotoks

Mother's Day Tea

Foothills Bisons Midget

AA Hockey - Benefit Game

Senator Riley School

Waddle, Ken

Tanya Ryan Yoga Fundraiser

TRANSITIONAL HOUSING

6 women and 9 children lived in one of our four Transitional Housing units throughout the year.

2 women and 3 children were new admissions to this program. (Families can stay up to 1.5 years)

26 women referred to second stage shelters in Calgary.



"The first night was very hard...I was very confused but one counsellor took the time (a lot of time) to listen to my needs and my story" – Shelter Resident

# PREVENTATIVE EDUCATION













109 women in the community were supported

**OUTREACH** 



"I am really grateful to take this course. I learned a lot of common sense things that are not so common in this group. Now I can be aware of the "red flags" in my relationships, and be able to be a stronger woman and mother to be able to look out for me and my three boys!" — Healthy Relationship Group Participant

# CHILD SUPPORT

2,206 total visits to child support program 4,152 programming hours spent with children

"We had one child in shelter that was very active and would run and play all day long. We could not get him to take a nap or have quiet time so one day we brought him into the Sensory room. He listened to music and fell asleep on the mat. The next day he asked to go back into the Sensory room to listen to

the 'Robot Instruments'. The music calmed him and he climbed on the child support worker and fell asleep in her arms! We shared with mom and she was provided with this music CD when she left the shelter."

– Child Support Team Lead

# **EMERGENCY SHELTER**

# of Calls to Crisis Line: 1,343

New Admissions: 200 | 92 women / 108 children

Turnaways: 369 Total

236 due to capacity | 185 women / 51 children

133 for other reasons | 88 women / 45 children

(other reasons: compromises safety, was under the influence, chose themselves not to come)

80% of residents were first time users

# **VOLUNTEER PROGRAM**

58 volunteers supported Rowan House | 27 were new this past year

- They recorded 1,580 hours of service! (Of course countless more hours go un-recorded)
- Volunteer areas: gala, events/awareness, child support, in-shelter support (grocery shopping, cleaning, baking), resident self-care activities (yoga, reiki, meditation, crafts, treat nights)



Thank you to our partners!



























